

## St. Mary's College (Autonomous)

### Thoothukudi

#### Department of Psychology

As part of the Institution's Innovation Cell, the Department of Psychology organized a Webinar on the Topic "Problem Solving and Ideation" on 17.12.2020 for the students of the Psychology Department. Ms. Asha C, Students' Counsellor, Sadakathullah Appa College, Tirunelveli was the resource person. The meeting was an interactive session where problem solving methods and ideation methods were constructively discussed. Sr. F. Mary Joyce Baby, Director, SSC and Dr. Sr. Shibana, Vice Principal and Vice President of IIC graced the meeting with their presence.



**St. Mary's College (Autonomous)**  
Reaccredited with A+ by NAAC  
Thoothukudi, Tamil Nadu

**Institution's Innovation Cell & Department of Psychology**

Proudly join hands in organising the Webinar on

**PROBLEM SOLVING AND IDEATION**

**Ms. Asha C**  
Students' Counsellor  
Sadakathullah Appa College  
Tirunelveli

<https://meet.google.com/ndz-xrfc-zim>  
December 17, 2020 | 2.30pm  
@ G Meet

**Dr. S. Jeya Bharathi**  
Co ordinator, IIC Member,  
Psychology Department

**Mrs. Amora**  
IIC Convener

**Sr. Flora Mary**  
Secretary

**Dr. Sr. A. S. J. Lucia Rose**  
Principal & IIC President

**Sr. F. Mary Joyce Baby**  
Director SSC

**Dr. Sr. C. Shibana**  
Deputy Principal & IIC Vice President

Meet - ndz-xrfc-zim

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Apps Gestalt bender report Introduction To Psy... HDMoviesHub - 30... News Crossword Puzzle... RESEARCH METHO... Psychological Asses... New Tab

Meeting details

People (65)

- Anusuya Devi
- Anuna Devi
- Asha Venkatesh
- Asha Venkatesh Presentation
- Bharathi M
- Bhavani Kandasamy
- Bijo Sheryl
- Dhasnevis udhithaa. H
- Durga Gayathri

Problem solving ppt - Microsoft PowerPoint

The Basic process of problem solving.

1. Select a problem and write it down.
2. Trace "upwards" to figure out the business consequences, the "visible damage" that your problem is causing.
3. Trace "downwards" to find the root cause (or causes).
4. Identify and highlight vicious cycles (circular paths).
5. Iterate the above steps a few times to refine and clarify your diagram.
6. Decide which root causes to address and how (i.e. which counter measures to implement).
7. Follow up and see if it worked. If not, try again.

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Meeting details

People (61)

- Aitna S
- Annie Pushpa Jeff
- Anuna Devi
- Asha Venkatesh
- Asha Venkatesh Presentation
- Bharathi M
- Dhasnevis udhithaa. H
- Durga Gayathri
- Elizabeth Regina T

Problem solving ppt - Microsoft PowerPoint

DEVELOPING IDEAS

BE CRITICAL ASK QUESTIONS CHALLENGE OPPORTUNITIES WORST CASE

Meeting details

Asha Venkatesh